

Business Process Management

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- Business Process Management (BPM) is a systematic approach to identifying, analyzing, and improving the efficiency of an organization's internal processes.
- BPM involves the use of technology and data to streamline operations, reduce costs, and improve customer satisfaction.
- Key components of BPM include process mapping, automation, and continuous improvement.
- BPM can be applied to various industries, including manufacturing, healthcare, and finance.
- Successful BPM implementation requires strong leadership, clear communication, and a focus on employee training and development.